

Report on Feedback for the Liam Jinks Cup 2024

Overview

The Liam Jinks Cup was generally well received by participants, with feedback indicating strong organisation, smooth running order, and a positive atmosphere.

Participants praised the overall setup, communication, and the festivals friendly and inclusive environment.

However, there were some areas highlighted for potential improvement, primarily regarding pitch conditions, competition balance, and facilities.

Below is a detailed summary of feedback based on ratings and comments provided.

Feedback Summary

Overall Satisfaction:

- **Average Rating:** 8.6/10
 - **Likelihood to Return:** 9.3/10
 - **General Feedback:** Overwhelmingly positive, with participants commonly rating their experience highly and expressing a desire to return in future years.
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Positive Aspects

1. Organisation

- Many participants praised the seamless organisation of the event, citing appropriate fixtures, clear communication, and a welcoming atmosphere.
- Feedback highlighted minimal wait times between matches, timely turnover, and a strong flow of information, which contributed to a positive experience.

2. Atmosphere and Inclusivity

- Several comments noted a friendly and inclusive environment, which fostered enjoyment for players of all ages and abilities. Participants also felt that the event had a "carnival atmosphere," which helped create a lively and enjoyable day despite poor weather conditions.

3. Refereeing

- The referees were widely praised for their officiating, showing patience and positivity, which enhanced the overall experience for players and spectators.

4. Venue and Setup

- Participants appreciated the layout of the event and the efficient use of space, even though some issues with pitch types and conditions were noted.

Areas for Improvement

1. Pitch Conditions and Venue Layout

- A consistent recommendation was to move more or all games to 3G pitches rather than grass, as wet weather made grass pitches slippery and difficult to play on. Additionally, several participants on remote pitches (like the Premier pitch) expressed feeling disconnected from the main activities, which detracted from the event's unity.

2. Competition Balance

- There were concerns regarding mismatched team abilities, as some teams faced repeated, overwhelming losses.
- Some participants also suggested adjusting game times if a team is losing by a significant margin to maintain a positive experience and minimise potential frustration.

3. Parking and Directions

- Parking was noted as a challenge, with a few participants unaware of additional parking areas. Improved signage and clear directions on the day could help alleviate this issue.

4. Facilities

- Participants expressed a desire for better access to refreshments, especially hot drinks on rainy days. A few mentioned the need for clearer directions or signs around the venue to facilitate movement between areas.

5. Goal Size

- Feedback from some teams suggested using larger goals or stabilising existing goals on grass pitches. Others recommended ensuring clear

communication about the type of pitch (3G vs grass) to help players prepare accordingly with the correct footwear.

Suggestions for Future Events

Based on participant feedback, the following improvements are recommended to enhance future events of the Liam Jinks Cup:

1. Pitch Allocation and Layout

- Consider hosting all matches on 3G pitches, or at least ensuring that similar types of pitches are used for all teams to create a uniform playing experience and foster a more connected atmosphere.

2. Skill Level Grouping

- Implement a more detailed seeding system to match teams by skill level, minimising lopsided scores and improving the competitive balance of matches.

3. Enhanced Signage and Communication

- Provide clear signs for parking areas, specific pitch locations, and refreshment areas.

4. On-Site

- Consider adding food and drink vendors or providing refreshment stands, especially with hot drinks.

5. End-of-Day Ceremony

- Some participants suggested a more unified trophy presentation to conclude the event, which could further enhance the sense of community and celebration.

Conclusion

The Liam Jinks Cup was a well organised and enjoyable event that brought together a diverse range of participants in a friendly and inclusive setting.

With minor adjustments to pitch conditions, competition structure, and amenities, the event could improve further, offering an even better experience for all involved.

The high ratings and positive comments indicate strong participant satisfaction, suggesting a bright future for the Liam Jinks Cup as a fixture in the local sporting calendar.

